

Neighbourhood Patrol Out of Hours Officer

- Service area: Civil Protection
- Grade: SO2 +20% Shift Allowance
- Reports to: Neighbourhood Operations Supervisor
- Your team: Neighbourhood Engagement

Our mission

We are determined to create a more equal Islington, where everyone who lives here has an equal chance to thrive.

To do this, everyone who works at Islington Council lives by a set of values which guide us in everything that we do: collaborative, ambitious, resourceful, and empowering. They spell out 'CARE', which is what we think public service is all about.

[Watch our video](#) to hear more about our mission and how you can help us achieve it from the Leader of the Council, Cllr Kaya Comer-Schwartz.

Key responsibilities

1. To take part in patrols within the borough to provide engagement, education and enforcement and to respond to anti-social behaviour and statutory nuisances.
2. To be a part of the daily patrol teams, ensuring that on a daily basis you are aware of intelligence and up to date patrol taskings by attending briefings and liaising with Neighbourhood Operations Supervisor to ensure you are able to carry out a range of action through education, engagement and enforcement.
3. Provide a visible presence within the community and to develop relationships with Residents, Businesses and Police, in order to achieve strategic objectives.
4. To wear clearly identifiable Islington Council uniform along with body worn cameras and radio communications along with personal protective equipment.
5. Ensure that you carry out both engagement and enforcement which achieves the desire to provide residents with a safe place to call home and provide support on enforcement and response throughout the shift.
6. To conduct joint patrols with the Police and/or Parkguard contractors in identified ASB hotspots, ensuring that appropriate enforcement actions, such as enforcing Street Trading regulations, are taken. Additionally, to investigate nuisances such as domestic and commercial noise, odour, light, and take necessary enforcement actions.

7. To respond to incidents to support the duty Local Authority Liaison Officer (LALO) on behalf of the council and civil protection and to liaise with the civil contingencies team where necessary.
8. To ensure that the community engagement takes place at local events and to advertise the service at those events to build strong and lasting community relationships.
9. To attend and participate in meetings, public forums, residents' association gatherings, and court proceedings, as necessary to present reports and provide evidence, which may include records and notes, serving notices, reviewing cases and preparing evidence files.
10. To operate a sound level meter for measuring noise levels as needed. Additionally, to install and utilise technical equipment, such as NorSonic devices, to record and evaluate noise nuisance cases. This includes using noise monitoring tools or sound level meters to measure and analyse noise levels.
11. To proactively visit locations and respond to reported issues, investigating, monitoring, and resolving matters while making detailed, accurate notes of findings. Utilise information technology systems, such as M3 or other relevant platforms, to efficiently manage, record, and update enforcement actions, casework, and notes.

Leadership

To be a part of the Civil Protection Team and to lead on the departments aim of responding to events that take place across the borough, with a focus on response and safety, delivered by front line services, being responsible for strategic planning for the service, performance and ensuring alignment with strategic priorities.

To drive positive cultural change, embodying and promoting the values and behaviours of the council and empowering staff to reach their full potential. Ensure that the performance and development framework is effective for all staff.

To lead on and ensure the effective implementation of corporate initiatives and transformation programmes that cut across the whole or part of the council's activities.

Resources and Financial Management

Ensure effective Financial Management, cost controls and income maximisation in an ever changing environment, fluctuating demands and priorities. Ensure resources are well managed and effectively deployed to the best possible effects assuring value for money in all activities.

Compliance

Ensure legal, regulatory and policy compliance under GDPR, Health and Safety and in area of your specialism identifying opportunities and risks and escalating where appropriate.

Work style

Frontline Role: Work shifts that extend beyond standard office hours, including weekends and nights as part of an operational rota. Please note shift enhancement is subject to change based on a change to shift patterns.

Person specification

You should demonstrate on your application form how you meet the criteria. Please ensure you address all the criteria as this will be used to assess your suitability for the post.

Essential criteria

Qualifications

Essential criteria	Criteria description	Assessed by
E1	Qualification in Anti-Social Behaviour, Crime or relevant discipline.	Application / Interview

Experience

Essential criteria	Criteria description	Assessed by
E2	Experience of carrying out enforcement under the Anti-Social Behaviour, Crime and Policing Act 2014.	Application / Interview
E3	Experience of working within a patrol team to reduce Anti-Social Behaviour, statutory nuisances and crime.	Application / Interview
E4	Knowledge of legislation, including the Anti-Social Behaviour, Crime and Policing Act 2014, and Crime and Disorder Act 1998.	Application / Interview
E5	Experience of face to face roles within a community setting and engagement with the public.	Application / Interview

Skills

Essential criteria	Criteria description	Assessed by
E6	Ability to attend the scene of an emergency and liaise with relevant colleagues within civil contingencies and on-call colleagues.	Application / Interview
E7	Able to operate at an operational level with a range of partners both internal to the Council and externally such as the Police to tackle, Anti-Social Behaviour and Crime.	Application / Interview
E8	Experience of working within an on-street enforcement team who carry out enforcement such as littering, dog fouling, unlicensed street trading, and highways offences.	Application / Interview
E9	Ability to liaise with Community Safety, Housing, Registered Social Landlords, and Police on a regular basis as part of deployments and taskings to gain intelligence to reduce and prevent anti-social behaviour.	Application / Interview
E10	Ability to carry out enforcement including Civil Injunctions, Criminal Behaviour Orders, Community Protection Notices, and Public Spaces Protection Orders.	Application / Interview
E11	Ability to work on a rota as part of an operational service focussed on engagement within the community, with business, residents, and stakeholders.	Application / Interview
E12	Ability to work with other services and partners to participate in operations in order to reduce ASB and respond to risks and threats.	Application / Interview

Special requirements of the post

Essential criteria	Criteria description	Assessed by
13	This role will require you to obtain an Standard satisfactory clearance from the Disclosure and Barring Service	Application / Interview
14	This post needs to meet the requirement of the Baseline Personal Security Standard	Application / Interview
15	This post requires a clean driving licence	Application / Interview

Our accreditations

Our accreditations include: the Healthy Workplace award; Timewise; London Living Wage Employer; Disability Confident Committed; The Mayor's Good Work Standard; Stonewall Diversity Champion; and Time to Change.

