

Domestic Gas Engineer

- Grade: SO1 (plus 12% Shift Allowance)
- Reports To: Senior Mechanical Engineer
- Direct Reports: Domestic Gas Engineers / Improver / Apprentices
- Your Team: Gas Team
- Service Area: Direct Works
- Directorate: Property Services

Special requirements of the post

Workstyle: Frontline (Full presence, working in the borough full time)

- Colleagues whose role is delivering frontline services to residents, visitors, businesses and/or other colleagues while present in the borough and activities cannot be done remotely.

This post requires a DBS check at the appropriate level (Basic)

This is a safety critical post and will be subject to the council's drug and alcohol policy

This post is subject to the council's declaration of interest procedure

This post is designated as politically restricted

Our mission

Islington is a place rich with diversity and culture. As a council our sense of purpose couldn't be clearer: we serve. It's in the logo. We are committed to challenging inequality in the borough and as one of the largest employers we know that to look after the place and the planet, we have to look after our people. **Together we can change the future.**

To do this, everyone who works at Islington Council lives by a set of values which guide us in everything that we do: collaborative, ambitious, resourceful, and empowering. They spell out 'CARE', which is what we think public service is all about.

Overview of the role

To carry out a range of gas work on domestic systems and appliances within the Councils housing stock, as scheduled or directed by line managers/supervisors/dispatchers. The Domestic Gas Engineer will be responsible for ensuring all work is completed to a high standard, maintaining good first-time fix rates to ensure decent, suitable and safe housing for Islington Council residents.

Islington Council Domestic Gas Engineers will carry out routine landlord gas safety checks as well as fault diagnosis, repairs and installation of parts in respect of both modern and traditional heating/hot water appliances, in accordance with legislative requirements, industry guidance/best practice and manufacturer's instructions.

The Domestic Gas Engineer will also undertake all functions associated with their role as part of a contractual out of hours rota. Out of hours working will include regular weekday evenings, weekends and public/bank holidays. These unsociable hours elements will attract enhanced rates of pay in addition to the basic salary in line with Islington Council policies.

Key responsibilities

1. Carry out landlord gas safety checks/servicing and responsive repair/maintenance of domestic gas appliances and systems within the Councils housing stock as directed. To carry out all work to the requirements of Gas Safety (Installation and Use) Regulations 1998 also all relevant British Standards, manufacturer's instructions and current industry best practice.
2. Assist with the installation of domestic heating systems and gas appliances as required.
3. To provide first line supervision of the gas apprentices ensuring high levels of quality, repairs diagnosis and first-time fix are achieved/maintained. To be able to work as part of a team and independently showing initiative dealing with situations and completing tasks.
4. Ensure all certification and documentation in connection with gas work carried out, is completed accurately and in accordance with current gas legislation and the Council's Data Protection policy. To effectively communicate with residents to explain the correct operation of gas appliances and the importance of regularly servicing gas appliances.
5. Complete PDA entries accurately, recording work undertaken and start and finish actions on a real time basis.
6. Work to deadlines and timescales, attend appointments punctually and inform the office and resident of any delays. Be willing and able to work with and train apprentices or other personnel as required.
7. To immediately report to your manager, any accident, incident or potentially dangerous situation, ensuring this is followed up with the appropriate documentation e.g. warning notices etc. To carry out gas related activities in tenanted and void properties as directed.
8. To take responsibility for promoting and safeguarding the welfare of children and young person's / vulnerable adults in your care and those who you come into contact with.
9. To achieve agreed service outcomes and outputs, as agreed by the line manager.
10. Carry out and develop further skills in the areas of work closely related to gas work, including:
 - a. Electrical Works (replacement of central heating controls);
 - b. Plaster/Brickwork (minor making good/patching of areas disturbed);
 - c. Power Flushing of heating systems

Compliance

Ensure adherence to legal, regulatory, and policy requirements under GDPR, Health and Safety, Employee Code of Conduct and in your area of expertise by identifying opportunities and risks, and escalating issues as necessary.

Person specification

Your application form needs to demonstrate how you fulfil the role's requirements. It is essential to address the criteria, as this will be used to evaluate your suitability for the position.

Essential and desirable criteria

Essential: the basic requirements that must be met for someone to be considered for a particular job. These criteria are mandatory and cannot be negotiated. Essential criteria directly impact the core qualifications or skills necessary to perform the job effectively.

Desirable: the additional qualities, skills, or qualifications that would be advantageous for a candidate to possess but are not mandatory. Not meeting them does not automatically disqualify someone from consideration for the job. This also allows candidates who do not possess certain desirable criteria the opportunity to explain how their other knowledge, experience and skills relate to these and what they may be in the process of doing or willing to do to achieve these.

Knowledge, experience, and skills

Point	Criteria description	Essential/desirable
1	Extensive proven post qualification experience of servicing/repair and inspection of domestic gas appliances; and/or extensive proven post qualification experience of working within a 3-star Gas Maintenance Contract.	Essential
2	Qualifications: - City & Guilds, NVQ Level 2 or equivalent and have ACS Qualifications CCN1, CEN1, HTR1, Wat1, CHR1, CPA1.	Essential
3	Detailed knowledge of gas ventilation, installation and repair of domestic gas systems and appliances	Essential
4	Detailed knowledge of health and safety legislation, codes of practice and British Standards in relation to gas safety	Essential
5	Logical and methodical approach to problem solving and fault diagnosis, with the ability to stay focussed to follow a problem through to a satisfactory outcome.	Essential
6	Demonstrates a suitable level of literacy and numeracy required to complete the various calculations, reports and data entry relating to gas works and to work in accordance with manufacturer's instructions/best practice/relevant guidance.	Essential

Point	Criteria description	Essential/desirable
7	Ability to communicate effectively, both verbally and in writing, with other members of staff, Council departments, area offices, external clients/agencies.	Essential
8	Excellent face to face communication along with the ability to explain the operation of gas installations and systems to the residents.	Essential
9	Ability to develop further skills and be willing to attend further training courses as the job and associated technology evolves	Essential
10	Displays an awareness, understanding and commitment to the protection and safeguarding of children and young people. and or vulnerable adults	Essential

Our accreditations



Our accreditations include Disability Confident Leader, The Mayor's Good Work Standard, London Living Wage Employer, Stonewall Diversity Champion, and Employer with Heart.